



Terms and Conditions for Blue Lotus Loyalty Programme

1. Eligibility for Free Session

The complimentary session provided under the Blue Lotus Loyalty Program will match the most frequently booked session length recorded on your loyalty stamp card.

2. Determination of Free Session Length

If the loyalty stamp card reflects varying session lengths (e.g., a combination of 1-hour and 30-minute treatments), the complimentary session will correspond to the shortest treatment length recorded.

3. Free Session Based on Booking Habits

For customers predominantly booking 30-minute sessions, the complimentary session will also be 30 minutes in duration. Customers may opt for a longer session but will receive a discount equivalent to the value of the 30-minute session. Customers predominantly booking 1-hour sessions will be eligible for a 1-hour complimentary session.

4. Handling Equal Numbers of Sessions

In cases where the loyalty stamp card reflects an equal number of sessions of differing lengths (e.g., three 30-minute treatments and three 1-hour treatments), the complimentary session will match the shorter session length.

5. Rule of Three for Service Determination

The complimentary service will be determined based on the most frequently booked session type recorded from three eligible services.

6. The Stamps

This can not be done digitally; you must have your stamp card with you to receive your stamp after your treatment.

7. Friends & Family Discount

The Friends & Family discount can not be used in conjunction with the Blue Lotus Loyalty Card.

By participating in the Blue Lotus Loyalty Program, you agree to these terms. For further inquiries, please contact us directly.